



# Straight talk. Simple steps.

*With SelectAccount, you can submit a claim for custodial care provided to eligible dependents. We work hard to process your claims as quickly and accurately as possible. The following tips will speed up the processing of your claims and put money in your pocket faster.*

### Do's:

- Complete the claim form entirely, itemizing each line and include the account holder's signature.
- Print legibly using a blue or black pen to ensure that the text is dark enough.
- Mail or fax (NOT BOTH) the completed claim form to SelectAccount. The address & fax numbers are on the claim form.
- Include the provider's tax ID or social security number and their signature.

### Don'ts:

- Don't wait until the end of your runout period to submit claims as it may take longer to get reimbursed.
- Don't submit claims for future service dates.
- Don't submit claims for dates of service prior to your effective date or include them in a date range with eligible dates of service.

### Did you know?

- Receipts for Dependent Care expenses are not required as long as your claim form is completed in its entirety.

If you have questions or want more information, please call SelectAccount customer service at (651) 662-5065 in the Twin Cities metro area or toll free at 1-800-859-2144 from 8 a.m. to 4:30 p.m., Monday through Friday.

SelectAccount<sup>SM</sup>

MII Life, Inc. d.b.a. SelectAccount

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### Expenses not covered:

- Care provided by a parent or sibling under age 19
- Care provided by someone you claim as a dependent for tax purposes.
- Late fees due to late payments
- Fees charged for missed days
- Lunch, transportation or activity fees
- Overnight camps
- After-school educational classes, sports or enrichment classes
- School expenses including Kindergarten
- Care for a dependent age 13 or older, unless there is a permanent medical condition where the dependent is incapable of self care (annual letter of medical necessity required found at [www.selectaccount.com](http://www.selectaccount.com)).