

Regional Support Teams

What is a Regional Support Team?

Regional Support Teams provide statewide, coordinated support to school districts and charter schools as they navigate the COVID-19 pandemic.

Each Regional Support Team consists of a Regional Coordinator, two Health Consultants and a Testing Coordinator. School districts and charter schools should always talk to their Regional Coordinator first.

When do I reach out to Regional Support Teams?



If you have a confirmed case of COVID-19 within your school community.



If you need a consultation with the Minnesota Department of Health on your school district or charter school's safe learning model.



If you need support for individual COVID-19 testing - including the saliva test or a mass testing event.

How do I receive support from a Regional Support Team?

Regional Support Teams will be available to support schools at the start of the 2020-21 school year. Email RegionalSupport.MDE@state.mn.us if support is needed before the start of the school year.

South Central Service Cooperative

Kelsey Rose

Lead Regional Coordinator

507-389-6999

krose@mncsc.org

Support from the State of Minnesota

Minnesota Department of Education

Families that have concerns about how schools are handling safety procedures should reach out to their school. If families have concerns that have not been addressed by their school district or charter school, they should contact MDE by emailing COVID-19.Questions.MDE@state.mn.us or calling 651-582-8200.

Minnesota Department of Employment and Economic Development

If a school district or charter school employee has questions about their return to work that cannot be addressed by their employer, they can contact the Department of Employment and Economic Development online at mn.gov/deed/newscenter/covid/safework/returning/.

Minnesota Department of Health

For general questions about face covering requirements or COVID-19 contact the Minnesota Department of Health by phone at 651-297-1304 or 1-800-657-3504, or submit an inquiry using the online form at staysafe.mn.gov/contact-us/.

Minnesota Department of Human Rights

If a school district or charter school employee feels they qualify to work remotely, but are not being granted this accommodation and feel that their human rights are being violated, they can contact the Minnesota Department of Human Rights by filling out their form online at mn.gov/mdhr/intake/consultationinquiryform or by calling 1-833-454-0148. Translators and interpretation services are available over the phone.

Minnesota Department of Human Services

Employees or families who need additional support or information related to child care can call the Child Care Aware parent line at 1-888-291-9811.

Minnesota Department of Labor and Industry

If a school district or charter school employee believes their workplace is unsafe, they should first contact their Human Resources Department. If they feel their concerns have not been addressed, they can contact the Minnesota Department of Labor at OSHA.Compliance@state.mn.us, 651-284-5050 or 877-470-6742.

More: www.dli.mn.gov/business/workplace-safety-and-health/mnosha-compliance-filing-complaint

Support from the Minnesota Department of Education

Child Care

ChildrensCabinet.MMB@state.mn.us
651-259-3636

School-Age Care

MDE.HealthyYouth@state.mn.us
651-582-8526

Communicating with School Communities

MDE.Communications@state.mn.us

Special Education

MDE.Special-Ed@state.mn.us
651-582-8616

Early Learning Services

MDE.ELS@state.mn.us
651-582-8412

Student and Family Engagement

MDE.FE@state.mn.us
651-582-8579

Finance

MDE.Funding@state.mn.us
651-582-8779

Transportation

PupilTransportation.MDE@state.mn.us

Internet and Device Access

MDE.Funding@state.mn.us
651-582-8779

Tribal Considerations

MDE.Indian-Education@state.mn.us
651-582-8280

Nutrition

MDE.FNS@state.mn.us
651-582-8526
800-366-8922 (toll free MN only)